

## CybraryN™ KB Article

### Patrons get a full session even after using part of their session

#### Issue

A patron is given a full session even after using part of their session during a previous login.

#### Cause

This can be caused by having an invalid value for the **Patron can log in after** setting on the Patron Time Control dialog box. This value must be greater than 0 minutes.

#### Solution

1. Start the CybraryN™ software and click **File > Setup**.
2. Select the **Admin** tab and click the **Set Patron Time Limits** button.
3. Change the **Patron can log in after** setting to a value greater than 0 hours and 0 minutes.
4. Click **OK** and exit CybraryN™ software to save the settings.
5. Restart CybraryN™ software. A patron now will receive the correct amount of time on their second login.